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hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

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Docket No.: 6670/01093

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Laurent BENSEMANA

Serial No.: 09/740,641

Art Unit:

TO BE ASSIGNED

Filed:

December 19, 2000

Examiner:

TO BE ASSIGNED

For:

SYSTEM AND METHOD FOR CREATING A TRUE CUSTOMER PRO-

FILE

REQUEST FOR REFUND - SMALL ENTITY (37 CFR 1.28(a))

Hon. Commissioner of Patents and Trademarks Washington, DC 20231

Attn: Refund Section/Accounting Division

Office of Finance

Sir:

The applicant in the above-identified patent application hereby

quests a partial refund of fees paid with respect to this application.

stment date: 03/19/2001 NVILLARI 00000028 09740641 22/2000 HLE333 -710.00 DP -90.00 OP

03/19/2001 NVILLARI 00000009 09740641

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355.00 OP 45.00 DP

The first full fee in this application was paid on December 19, 2000, and Applicant is claiming, herewith, small entity status. The applicant is entitled to a refund of part of the full fee.

Please credit the refund to Deposit Account No. 04-0100 in the name of DARBY & DARBY P.C.

Dated: March 2, 2001

DARBY & DARBY P.C. 805 Third Avenue New York, New York 10022 212-527-7700 Respectfully submitted,

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Attorney for Applicant(s)

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